

✦ SERVICE AGREEMENT

THIS SERVICE AGREEMENT (the "Agreement") is dated this 9th of January 2026
Social Media Account Recovery & Access Restoration
Instagram Accounts Recovery — Rami Khalil / FACT Magazine

-1 Parties : BETWEEN:

FACT MAGAZINE

Client: Mr. Rami Khalil, on behalf of FACT Magazine (hereinafter referred to as "the Client"),
owner and authorized representative of the Instagram accounts subject to this Agreement.

Social Handles:

@factmagazine
@ohlalamagazineqa
@ohlalamagazine
@factmagazineqa

- AND -

GEORISE MEDIA AGENCY LTD

a company duly registered under number HE412564
with its registered address: 1st Floor, Elena Court,
Thermopylon 6023, Office 13,
hereinafter referred to as the "Contractor".

Both parties are collectively referred to herein as "the Parties."

-2 BACKGROUND:

The Client's Instagram accounts associated with FACT Magazine (hereinafter collectively referred to as "the Accounts")
have been subject to unauthorized access, hostile takeover, and/or platform-enforced disabling as a direct
consequence of the security breach.

Through Georise Media's proprietary Look-Up Service, the Agency has conducted a thorough technical investigation
and full assessment of each affected account.

The investigation confirmed that the Accounts are separate and independent in their current compromised or disabled
state, each requiring individual processing and a dedicated recovery operation. The findings of this assessment were
reviewed and acknowledged by the Client prior to the execution of this Agreement.

The Client hereby formally engages Georise Media to execute the full recovery and access restoration of all identified
Accounts, on an account-by-account sequential basis as detailed in this Agreement.

3. SCOPE OF SERVICES

Georise Media shall provide the following services under this Agreement:

- Execution of Georise Media's proprietary recovery methodology, developed in coordination with Meta Platforms, Inc., to reinstate access and regain full control of each Account.
- Re-enabling of each Account where platform-enforced disabling has occurred, and generation of new secure login credentials for each recovered Account.
- Live verification session with the Client for each Account, that the Account is active and operational.
- Full and unencumbered transfer of each Account to the Client, including the right to immediately change passwords, update recovery information, and assume sole ownership.
- Sequential progression through all remaining Accounts in the same manner, applying the same process and standards to each.

Accounts : @factmagazine / @ohlalamagazineqa / @ohlalamagazine / @factmagazineqa

4. SEQUENTIAL ACCOUNT-BY-ACCOUNT RECOVERY MODEL

Given that the investigation determined the Accounts to be separate and independent cases requiring individual processing, the Parties agree that recovery shall proceed sequentially as follows:

1. Georise Media will initiate and complete the full recovery operation for Account 1# before proceeding to the next.
2. Upon successful recovery of each Account, a live verification call will be conducted with the Client to confirm, active status.
3. Payment for each respective account recovery is due and settled before the Agency proceeds to the next Account.
4. The same process, standards, timelines, and terms defined in this Agreement shall apply equally to Account 2#, Account 3# ,4# and all subsequent Accounts covered hereunder.
5. This single Agreement governs all Accounts. No separate contract shall be required for each individual account recovery, provided that the sequential process and payment terms are adhered to by both Parties.

Please note that due to the individual and independent nature of each account's compromised status, Georise Media does not guarantee uniform resolution timelines across all accounts, nor can the Agency guarantee a successful resolution for every account in all circumstances. This is precisely why the recovery process is conducted on a sequential, account-by-account basis to ensure that each case receives the full attention, effort, and resources it requires before proceeding to the next.

5. ATTRIBUTION OF OUTCOMES & EXCLUSIVITY OF EFFORT

The Client expressly acknowledges and agrees that:

From the moment this Agreement is signed, any and all communications, responses, updates, notifications, re-activations, or actions received from Meta Platforms, Inc. whether directly to the Client, to any accounts assigned during this process, or to the Accounts themselves shall be recognized as direct outcomes of Georise Media's exclusive professional intervention under this Agreement.

This includes, without limitation, any account reinstatements, access restorations, identity verification approvals, credential resets, or policy-based decisions issued by Meta. Such outcomes shall not be attributed to any prior independent actions, separate appeals, or requests submitted by the Client or any third party before the signing of this Agreement.

Please note that this case is entirely independent and bears no relation to any previously submitted cases or recovery requests. The resolution of this matter is carried out exclusively through Georise Media's proprietary method, developed and applied solely by the Agency.

Please note that all previous cases must be officially closed before GEORISE can proceed with the work.

The Client acknowledges that the methodology, platform relationships, and proprietary processes employed exclusively by Georise Media are the sole and determining cause of any positive resolution received. Any coincidental timing between the Client's previous independent efforts and a resolution shall not diminish or override this attribution.

The Client agrees that from the moment this Agreement is signed and the recovery operation has commenced, neither the Client nor any third party acting on the Client's behalf shall initiate, attempt, or authorize any independent recovery activity, appeal, or intervention related to the Accounts covered under this Agreement. Any such parallel action may directly compromise, delay, or void the recovery process.

Georise Media shall bear no responsibility for any negative outcome resulting from unauthorized interference during the active operation period.

6. PROCESS & DELIVERY TIMELINE (PER ACCOUNT)

The following process applies to each Account recovery operation individually:

6. Contract Execution: The recovery process commences upon signing of this Agreement. The delivery countdown begins from this moment for Account 1#.

7. Recovery Operation: Georise Media will execute the proprietary recovery process for the Account. The standard delivery window is 24 to 48 hours from commencement . In cases of elevated complexity, this may extend to a maximum of 72 hours (3 business days) and in some complex cases up to 10 working days.

8. Live Verification Call: Upon successful recovery, Georise Media will schedule a live video session with the Client to demonstrate full control of the Account and confirm that it is active, clean, and operational.

9. Payment Settlement: Following the Client's satisfaction confirmed during the verification call, the agreed fee for that Account becomes immediately due and payable as per Section 7.

10. Credentials Delivery: Upon payment confirmation, Georise Media will securely transmit the new login credentials for the recovered Account to the Client.

11. Client Ownership: The Client is immediately free to log in, change the password, update all security settings, and assume complete independent ownership of the Account. Georise Media will retain no access whatsoever.

12. Progression to Next Account: After the Client confirms full ownership and satisfaction with the recovered Account, Georise Media will initiate the recovery process for the next Account, following the same steps above.

7. SERVICE FEE & PAYMENT TERMS

Fee Per Account: **USD 2,500\$** (Two Thousand five hundred United States Dollars)
per Instagram account recovered.

- Payment is due per account, following the live verification call and the Client's confirmation of successful recovery for that specific account.
- Progression to the next account is conditional upon receipt of full payment for the preceding account.
- Payment shall be made via bank transfer or any agreed payment method communicated by Georise Media prior to each settlement.
- Credentials will not be transmitted until payment is confirmed and cleared for each respective account.
- Fees are non-refundable once the credentials have been delivered and the Client has confirmed account access.

8. CONFIDENTIALITY

Both Parties agree to maintain strict confidentiality regarding the methodologies, proprietary processes, internal communications, and any technical details shared or discovered during the execution of this Agreement. Georise Media's recovery method is a proprietary trade asset and shall not be disclosed, replicated, or reverse-engineered by the Client or any third party.

9. LIMITATION OF LIABILITY

Georise Media shall not be held liable for any delays caused by unilateral decisions or system changes implemented by Meta Platforms, Inc. that fall outside the Agency's control. The Agency's liability under this Agreement is limited solely to the delivery of the services described in Section 3. Georise Media does not guarantee specific response timelines imposed by third-party platform policies beyond its control.

10. GOVERNING LAW

This Agreement shall be governed by and construed in accordance with applicable international commercial standards. Any disputes arising from this Agreement shall first be addressed through good-faith negotiation between the Parties prior to any formal proceedings.

11. ENTIRE AGREEMENT

This Agreement constitutes the entire understanding between the Parties with respect to the recovery of all Instagram Accounts referenced herein and supersedes all prior discussions, representations, and understandings, whether written or oral. This single Agreement covers all sequential account operations as described. Any modifications must be made in writing and signed by both Parties.

Mr. Rami Khalil for and on behalf of
FACT MAGAZINE/ Ohlala Magazine

NAME: Rami Khalil
Position: Owner /
Date of Signature: 25, May, 26

Signature: _____

Geo Beaino for and on behalf of
GEORISE MEDIA AGENCY LTD

NAME: Geo Beaino
Position: CEO
Date of Signature: 25, May, 26

Signature:  _____